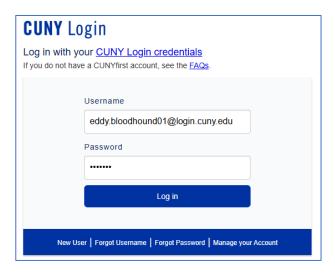
First-Time Setup (CUNY Login MFA TOTP with Microsoft Authenticator)

- 1. Open <u>CUNY MFA Self-Service</u>.
- 2. Enter your CUNY Login username and password, then click Log In.



- If prompted to share your location, click Allow.
- An Oracle Access Manager page will display—click OK.
- On the Oracle Identity Management page, click Allow.



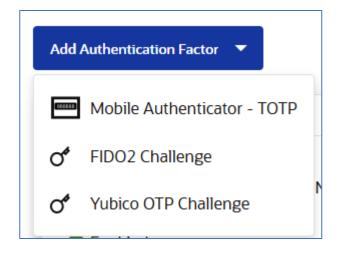
3. On the "Hi, what are you managing today?" page, click **Manage** under *My Authentication Factors*.



4. Click Add Authentication Factor.



5. Choose Mobile Authenticator – TOTP.



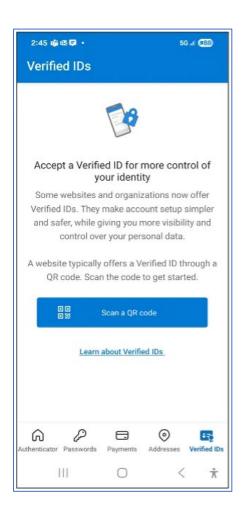
- 6. Enter a **Friendly Name** (e.g., "CUNY Login MFA").
 - o On iPhones, use hyphens/underscores instead of spaces.



7. Open Microsoft Authenticator on your phone (Google Authenticator or Duo also work).

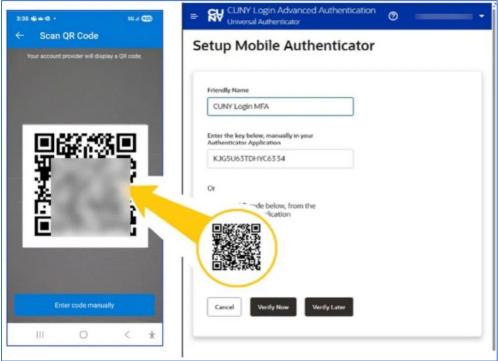


8. Tap Verified IDs, then Scan a QR code.

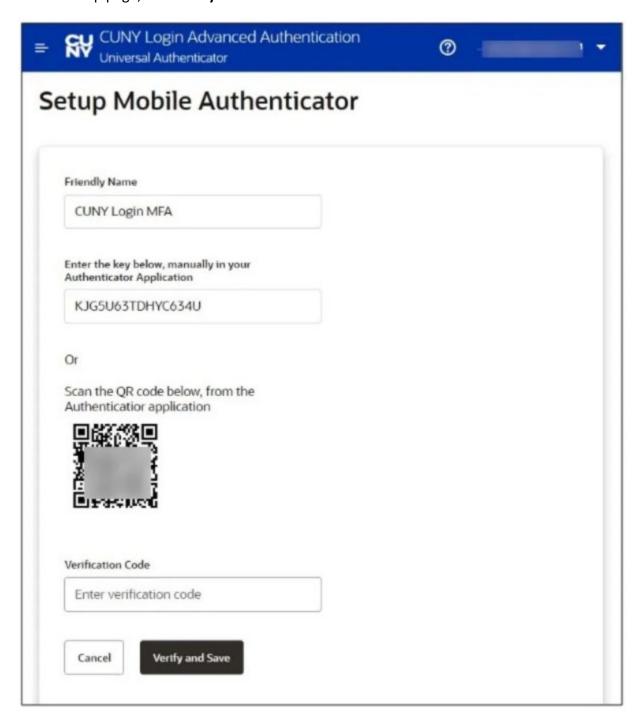


- 9. Scan the QR code shown on your computer (Read: It is like taking a picture with your phone. Move the phone until the box symbol on the screen shows on your phone)
 - A new MFA account will be added to Authenticator, generating a code that refreshes every 30 seconds.

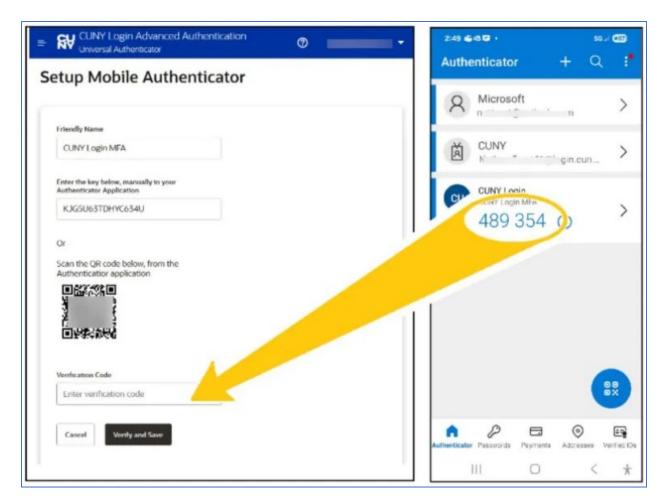




10. On the setup page, click Verify Now.



11. Enter the code from Authenticator in the **Verification Code** field. (**Note:** If the code is about to expire wait for it to refresh)



- 12. Click **Verify and Save**.
- 13. Click **Verify and Save**.

Your MFA setup is now complete.