



## Remote Computer Lab Access (Chromebook)

Applies to: Student Computer and Teaching Labs Platform: Chromebook Affiliation: Students Version: 1.0 Updated 9.3.2020 ZP

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## Overview

John Jay College has made several Student computer labs available to access remotely from your own computer anytime, anywhere. Follow the instructions below to learn how to connect to our computer labs remotely, as well as a list of software available on each remotely accessible lab.

## Prerequisites

All off campus connections require the use of Cisco Any Connect VPN software and Microsoft Remote Desktop Software. You will need to install them to use a computer lab if you do not already have them on your computer.

Install VPN Software If Needed

You must first connect to the John Jay Virtual Private Network before you will be able to gain remote access to a lab computer. Use the instructions below to install and connect to the VPN on windows machine.





1. Download Cisco AnyConnect from the Google Play Store



2. Type Anyconnect in the search bar, Select install







3. Scroll down and agree to the terms and conditions



4. Select Ok.







5. Open Cisco Any connect



OR









#### Select Connections

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#### Select Add new VPN Connection

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Advanced Preferences		
Add New VPN Connection		
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#### Configure AnyConnect with the John Jay VPN information

#### ENTER JJAYVPN1.JJAY.CUNY.EDU





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Server Address Not Set				
Advanced Preferences Change advanced certificate and protocol settings				
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Select Ok





Select Ok



### Select Change Settings







### Make sure all boxes are unchecked

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External Control Disabled (default) - Outside applications will not be able to control AnyCon	nect. Changing this setting reduces the overall security of AnyConnect.	
Block Untrusted Servers		
OCSP Revocation		
Enable certificate revocation checking for VPN		
Strict Certificate Trust Enable strict certificate trust checking for VPN		
Please modify Advanced Settings only when instructed by your system administrator.		
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## Installing Microsoft Remote Desktop If Needed

Microsoft Remote Desktop is included with Professional versions of Windows. If you are using a Home version of Windows, Microsoft Remote Desktop can be downloaded for free from the Google Play Store.





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# Connecting to a Computer lab machine

1. Open Cisco Any Connect VPN software and connect to jjayvpn1.jjay.cuny.edu











1. If an error appears click "Continue"

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AnyConnect				I
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AnyConnect VPN Connecting				On
Connections jjayvpn1.jjay.cuny.edu	Cisco AnyConnect			
	Security AnyConnect cannot verify the ide continue anyway? Certificate does not match t Certificate is from an untrus Most users do not connect to unt is known.	y Warning: Untrusted Certifi ntity of jiayvpn1.jiay.cuny.ec ihe server name. :ted source. rusted servers unless the re	tate Itu. Would you like to ason for the error endition	
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1. Login with your John Jay Student ID and password

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AnyConnect				
VIRTUAL PRIVATE NETWORK				•••
AnyConnect VPN Connecting				
Connections	AnyConnect			
	Please enter your username and password. Group: VPN-students			
	Username:			
	Password:		_	
	Show password			
	Cancel	Connect		
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1. To check if you are connected select the key in the lower right hand corner of the desktop









1.

2. Open a Web Browser and Visit <u>https://remoteaccess.labstats.com/cuny-jjay-generaluselabs</u>

CUNY John Jay Co	bllege of Criminal Justi $_{\rm S}$	ce	
Computer Labs CLSS LAB L27203	CLSS LAB L27203 13 computers available		
CLSS LAB L27204 CLSS LAB L27205	CLSS-L27203-07	CLSS-L27203-07	Connect
CLSS LAB L27206 CLSS LAB L27207	CLSS-L27203-04	CLSS-L27203-04	Connect
CLSS LAB L27208 Cybercafe 2 New Building	CLSS-L27203-11	CLSS-L27203-11	Connect
Cybercafe Haaren Hall Cybercafe1 New Building	CLSS-L27203-18	CLSS-L27203-18	Connect
MSRC 194 SEEK 438/439	CLSS-L27203-06	CLSS-L27203-06	Connect

3. Select an available computer by clicking the **Connect** button.







• After you have downloaded the connection link go to "downloads" in the chrome browser by clicking the icon in the upper right-hand corner, below the X (close window button) and navigating to "Downloads".



### • From downloads click "show in folder" on the file for the download link.

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	•	CLSS-L27203-11.rdp https://remoteaccess.labstats.com/rdp/CUNY-JJAY-GeneralUseLabs/1383/CLSS-L272 Show in folder	×				





• In the download folder click the file for the download link then go to "open" located at the top of the window and click "RD Client".

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• From there go to the Microsoft Remote Desktop window if it does not automatically pop-up.

Connecting to	logon				
CLSS-L27203-11	PC name				
	CLSS-L27203-11				
	User name				
	User@domain or domain\user				
	Password				
Initiating remote connection					
		CANCEL	CONNECT		





- 4. In the user name field, type your student email address example, <u>john.doe@jjay.cuny.edu</u> ), and then type your password in the next field.
- 5. You will be "Logged In". It may take a few minutes to build the desktop



 Use the lab computer. Please be sure to save to a cloud based shared drive or flash drive. Dropbox (<u>http://dropbox.cuny.edu</u>) and/or Office 365 (<u>http://office.com</u>) are free with your CUNYfirst account (i.e. John.doe67@login.cuny.edu)







# Which computer should you use?

Students can make use of any one of the computers listed in the General Use Computer Lab portal. For students that are required to make us of a teaching and learning lab your professor will provided with a link to those computers.

## **Signing out:**

To sign out of the computer you have been connected to click the keyboard icon at the top of the middle of the window. From there click "CTRL + ALT +DEL" as shown in the bottom of the window and click "Sign out" when the options appear.









# Where to Get Additional Help

The Department of Information Technology (DoIT) Help Desk is available to help you

with this topic <u>helpdesk@jjay.cuny.edu</u> and 212.237.8200.